

NCCARE360 Steps Up COVID-19 Response, Onboards 19 More NC Counties and a Major Health System

May 4, 2020 – [NCCARE360](#), the statewide coordinated care network connecting individuals to local services and resources, has expedited its expansion efforts in response to the COVID-19 health crisis, launching the network in 19 additional North Carolina counties while also extending its reach into eastern North Carolina with Vidant Health as the most recent health system to join the network.

“To be responsive to the growing needs of people during the pandemic, NCCARE360 is moving quickly to onboard health care and human service organizations in the remaining counties that have not yet been a part of the coordinated network,” said Dr. Elizabeth Cuervo Tilson, who serves North Carolina as the State Health Director and the Chief Medical Officer for the Department of Health and Human Services. “By being flexible and offering statewide virtual meetings, rapid response registration, and online software training, we have helped our communities connect and have ensured that people have access to the vital resources they need.”

The most recent counties to join NCCARE360 are Avery, Burke, Caldwell, Caswell, Cabarrus, Duplin, Greene, Harnett, Jones, Lee, Lenoir, McDowell, Mitchell, Onslow, Polk, Rutherford, Surry, Wayne, and Yancey counties. This latest regional rollout has launched with health care and community-based organizations, including the Salvation Army of Lee County, Wayne Action Group for Economic Solvency, Inc, Duplin County Partnership for Children, and Feeding Avery Families among others. More than 1,000 organizations across the state have joined the network and a current status can be found at [NCCARE360.org](#).

“We are so glad to have a new way to connect our patients to the wide array of quality services Vidant Health offers in our region,” said Caroline Doherty, Chief Development and Programs Officer at Roanoke Chowan Community Health Center. “The engagement of VHS in NCCARE360 broadens the reach and strengthens the network of care that serves so many Eastern North Carolina residents.”

NCCARE360 is a collaborative solution to health care and service delivery systems that, in the past, have been fragmented and difficult to navigate. NCCARE360 seamlessly connects North Carolinians to behavioral health, clinical, and social service partners who are dedicated to working together to improve health and well-being.

The integration between Vidant Health’s electronic health record, Epic, and the Unite Us technology is the third successful partnership for NCCARE360 and a major North Carolina health system. This integration permits single sign-on for healthcare users working directly with patients who are need of social services. Clinicians, case managers, and additional hospital staff are now able to connect patients directly with community resources without leaving their electronic health record.

About NCCARE360

[NCCARE360](#) is the first statewide network that unites health care and human services organizations with a shared technology that enables a coordinated, community-oriented, person-centered approach for delivering care in North Carolina. NCCARE360 is the result of a strong public-private partnership between the NC Department of Health and Human Services (NC DHHS) and the Foundation for Health Leadership & Innovation (FHLI). The NCCARE360 implementation team includes United Way of NC, NC 2-1-1, Expound Decision Systems, and Unite Us.

Interested participants can learn more about NCCARE360 by registering for a statewide virtual meeting at www.nccare360.org/events.

Contact

For more information about NCCARE360 or any of its partner organizations, please send an email to connect@nccare360.org.

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