





COVID-19 NCDHHS Inventory of Guidance





June 12, 2020


Audience	Guidance	Business Owner	Status/Date
Governor Cooper			
	Executive Order 116 State of Emergency Coordinate Response and Protective Actions		3/10/20
	Executive Order 117 Mass Gatherings/K-12 Schools		3/14/20
	Executive Order 118 Restaurants/Bars		3/17/20
	Executive Order 119 Waive Motor Vehicle Ops/Expand Child Care/Support LHDs		3/20/20
	Executive Order 120 Mass Gatherings/Restrictions of Venues and LTC/Extended School Closure		3/23/20
	Executive Order 121 Stay at Home FAQs		3/27/20
	Executive Order 122 Disposition of State Surplus for schools and local gov's and transfer of PPE and other supplies to State Health Care Coalitions		3/30/20
	Executive Order 124 Prohibits Utility Shut-Offs, Late Fees, and Reconnection Fees		3/31/20
	Executive Order 125 Authorizes Remote Shareholder Meetings		4/1/20
	Executive Order 129 Law Enforcement Training Flexibility		4/7/20
	Executive Order 130 HHS Needs		4/8/20
	Executive Order 131 Retail Recommendations/LTC/Unemployment Insurance		4/9/20
	Executive Order 134 Business Flexibility for UI		4/20/20
	Executive Order 135 Extend Stay at Home & Other EOs		4/24/20
	Executive Order 138 Easing Restrictions Phase I FAQs What Phase I Means for NC Guidance for Religious Services		5/5/20 5/12/20
	Executive Order 139 Additional Regulatory Flexibility to Meet NC HHS Needs		5/12/20
	Executive Order 141 Easing Restrictions Phase Two FAQs What Phase 2 Means for North Carolina (Spanish) Order of Abatement		5/20/20 5/22/20
	Executive Order 143 Addressing the Disproportionate Impact of COVID-19 on Communities of Color		6/4/20
	Executive Order 144 DHHS Extensions of EO130		6/5/20

	Letter to Congressional Delegation re state priorities		3/20/20
General Public			
Face Coverings	FAQ Cloth Face Coverings	DHHS	5/5/20
Programs and Benefits	NC DHHS Benefit Program Descriptions	DHHS	4/24/20
Uninsured	Recommendations		Website updated
Mental Health Resources	Resources to Support Mental Health and Coping with COVID-19	Suicide Prevention Resource Center	3/19/20
Family Care Providers	Resources for Family Care Providers	DAAS	4/1/20
Resource for Families	CDC FAQ for Children and Youth with Special Health Care Needs	CDC	4/27/20
Resource for Families	Guidance for Helping Families Cope with COVID-19	National Child Traumatic Stress Network	3/26/20
Medicaid/Health Plans			
Beneficiaries, Providers	Medicaid Policy Changes – All Provider Bulletins	DHB	Ongoing
Commercial Health Plans	NCDOI Bulletin  NCDOI Advisory to Insurance Companies	NCDOI	3/12/20
Health Plans	Telehealth Policies by Payer	DHHS	4/1/20
Congregate Setting			
Shared Housing	Living in Shared Housing	CDC	5/5/20
Congregate Housing	CDC's Guidance for Shared or Congregate Housing	CDC	5/5/20
Long Term Care	General Flow Chart – Hospital to Skilled Nursing Facility	DHHS	5/5/20
Long Term Care	Best Practices in Congregate Settings-Trainings Supplement	DHHS	4/24/20
Long Term Care	COVID-19 Outbreak Toolkit for Long Term Care	DHHS	4/20/20
Long Term Care	CDC Guidance	CDC	3/23/20
Long Term Care	Guidance for LTC Administrators on What To Expect When Cases of COVID-19	DHHS	4/10/20
LTC/Hospice Facilities/Etc.	LTC Guidance DHSR Guidance Implementing Visitor Guidance  NCDHHS DHSR COVID-19 Visitation C CMS Guidance	DPH/DHSR DHSR CMS	3/26/20 3/13/20 3/13/20
Resources for LTC	Infection Control Resources	DPH/SPICE	3/25/20



	<p>Statewide Program Infection Control Epidemiology website: https://spice.unc.edu/ Environmental Assessment Videos: https://spice.unc.edu/video-library/ Direct Link to LTC Videos: https://vimeo.com/showcase/6118634</p>		
Congregate Living	Interim Guidance for Congregate Living Setting	DPH	3/26/20
	Guidance Regarding Medical Providers in Adult Care Homes	DHSR	3/27/20
Adult Care/Assisting Living Facilities/Group Homes	<p>Infection Control + PPE</p>  <p>NCDHHS COVID-19 DHSR Recommendation</p>	DHSR	3/16/20
Ageing and Adult Services Sites	Interim Guidance on Community Gathering Facilities Containing the DAAS Program	DAAS	6/1/20
Adult Day Programs	NCDHHS Interim Guidance for Adult Day Care and Adult Day Health Programs (Spanish)	DAAS	5/26/20
Correctional Facilities (prisons/jails/JJ)	Infection Control + PPE	DPH Epi/DPS	3/13/20
Homeless Service Providers	Revised DHHS Guidance Guidance (includes CDC and HUD links)	DPH/Human Services	4/15/20
	Guidance for Establishing and Operating Non-Congregate Sheltering Options for Persons Experiencing Homelessness (Spanish)	DHHS/EM	6/4/20
BHIDD Group Homes	Guidance	DPH/DMH	3/20/20
Migrant Farmworkers & Employers	Guidance Guidance in Spanish	DPH/ORH	3/26/20 3/27/20
Employers for H2B Seafood Processors and Housing Providers	Guidance	DPH/ORH	3/30/20
Hospitals			
	PPE Guidance CDC	DPH	3/10/20
	Elective Surgeries and Non-Essential Procedures Guidance	CMS	3/19/20
Hospitals and Ambulatory Surgical	NCDHHS Guidance on Elective Surgeries	Secretary Cohen Letter	5/1/20
	<p>Extend Excess Bed Capacity</p>  <p>Requests for Temporary Waiver of</p>	DHSR	3/12/20

	Healthcare Facility Checklist	DPH website	Posted
	Healthcare Personnel and Visitor Monitoring Log	DPH website	Posted
	Symptom Self-Monitoring Log	DPH website	Posted
Providers			
Outpatient	PPE	CDC Guidance	3/12/20
All Providers (& Businesses)	Guidance for Implementing Safety Practices for Critical Workers	CDC	4/11/20
	Essential Critical Workers and COVID-19 Exposure Flyer	CDC	4/11/20
All Providers	Clinicians and Labs re PPE, Specimen Collection, Testing	DPH Epi/SLPH	3/13/20
	DOL Ltr re N95  CohenSec-MEMOGuidanceMasks-2020-03	DOL Commissioner	3/13/20
OBGYNs/Primary Care	Care for Breastfeeding Women	CDC	5/5/20
OBGYNs	CDC Clinical Guidelines	CDC	Posted
	ACOG - Outpatient Assessment and Management for Pregnant Women with Suspected or Confirmed Novel Coronavirus	ACOG	3/24/20
	ACOG – COVID-19 FAQs for OBGYNs	ACOG	3/24/20
	Society for Maternal-Fetal Medicine - Ultrasound Practice Suggestions	SMFM	3/24/20
NCMB re Licensure	Emergency Rule re Licensure	NCMB	3/12/20
Local Health Departments	Guidance to LHDs re LTC Facility Outbreaks	DPH	4/3/20
Local Health Departments	Mitigation of Outbreaks at Food Processing Plants	DPH	5/8/20
All Provider Memo – Revised	DHHS Memo to NC Health Care Providers (Replaces 5/15/20 Memo)	DPH Epi/SLPH	6/9/10
All Provider Memo	Patient Facing Guidance		3/23/20
All Healthcare Provider Memo	State Health Director – Temporary Reporting Order for COVID-19	Betsey Tilson	2/5/20
	Interim CDC Patient Under Investigation Form	DPH Website	2/27/20
	PUI Isolation Guidance	DPH Website	3/10/20
	PUI Visitor Log	DPH Website	3/8/20
	PUI Home Care Isolation Guidance	DPH Website	3/8/20
	SLPH Clinical Laboratory Guidance	SLPH Website	
	Personal Protective Equipment	DHP Epi	3/12/20
	Discontinue Isolation Guidance	CDC	
	OCME Memo on Death Certification	OCME	4/7/20
Death Reporting	CDC COVID-19 Death Data and Reporting Guidance	CDC	4/7/20
Death Reporting	Collection and Submission of Postmortem Specimens from Deceased Persons with Known or Suspected COVID-19	CDC	5/2/20

Postmortem Specimen Collection	Guidance Enforcement Discretion for Remote Telehealth Communication	US HHS OCR	3/17/20
Providers re HIPAA	CMS Medicaid Telehealth Services Guidance	CMS	3/17/20
Medicaid Providers	Public Health Emergency Response and 42 CFR Part 2 Guidance	SAMHSA	3/19/20
Providers re CFR Part 2 Guidance	Revised Guidance	DPH/DHB	4/3/20
Dentists	Behavioral Health/IDD Day Program and Facility-Based Crisis Guidance	DMH	4/24/20
BHIDD Day/Crisis Programs	Open Letter to LME-MCOs	DMH/DHB	3/20/20
BHIDD Providers	Guidance	Joint	3/20/20
BHIDD Out-Patient	Guidance	Joint	4/1/20
BHIDD In-Home Providers	Guidance	Joint	3/20/20
BHIDD Group Homes	Environmental Health Practitioners	CDC	5/5/20
Environmental Health	CMS Guidance CDC Guidance	CMS CDC	3/20/20 3/20/20
Dialysis Centers	PPE Guidance for Non-Medical Setting	DPH	3/31/20
In-Home Service Providers & NEMT	CMS Guidance	CMS	3/18/20
PACE Providers	How to Communicate with Your Deaf Hard of Hearing Patients	DDHH	4/3/20
Provider Resource	SAMHSA Guidance  SAMHSA OTP covidimplementation DMH/DD/SAS Guidance  NC Opioid Treatment Provider FAQ 3 14 20	SAMHSA DMH/DD/SAS	3/14/20
Opioid Treatment Providers	SLPH re Specimen Collections  NCSLPH COVID-19 Specimen Handout V	SLPH	3/15/20
All Providers re Testing	Memo re Newborn Screening Continues During COVID-19	SLPH	3/30/20
All Providers re Newborn Screening	People with I/DD  COVID-19 CMIST Guidance 030620.pdf	NCEM	3/6/20

I/DD Communications, Maintaining Health, Independence, Safety and Support (CMIST)			
First Responders	CDC Guidance	CDC	3/10/20
EMS/Fire/Local LE/911	CDC FAQs for Law Enforcement Agencies and Personnel	CDC	5/5/20
First Responders	Interim Guidance for Pre-Hospital EMS	DPH/OEMS	2/10/20
Emergency Medical Services	Interim EMS Preparedness Checklist		1/30/20
Special Populations	Strategies for Counties to Support Behavioral Health and IDD Services in Response to COVID-19		4/15/20
	WIC Minimum Supply Standards  Guidance Regarding WIC Vendor Monitorii	DPH WIC	3/12/20
WIC Vendors	Guidance for Child Protective Services Guidance for Adult Protective Services	DSS	4/3/20 4/3/20
County Departments of Social Services	COVID-19 Resources for People with Disabilities	DD Council	3/19/20
Businesses/Community	NCDHHS Interim Guidance for Places of Worship and Religious Services (Spanish) CDC Faith Based/Community Organizations	DHHS CDC	5/22/20
Places of Worship	NCDHHS Interim Guidance for Salons, Massage and Personal Care Business Settings (Spanish)	DHHS	5/22/20
Salons & Personal Care Services	NCDHHS Interim Guidance for Tattoo Business Settings (Spanish)	DHHS	5/22/20
Tattoo Businesses	NCDHHS Interim Guidance for Public Pools and Spas (Spanish)	DPH	5/22/20
Public Pools and Spas	NCDHHS Interim Guidance for Administrators and Participants of Youth, College & Amateur Sports Programs (Spanish)	DHHS	5/22/20
Sports Programs	NCDHHS Supplementary Guidance for Sporting Events Held in Outdoor Facilities	DHHS	6/10/20
Sporting Events	NCDHHS Interim Guidance for Outdoor Fitness (Spanish)	DHHS	6/1/20
Outdoor Fitness Classes	NCDHHS Interim Guidance for Large Venue Settings (Spanish)	DHHS	5/22/20
Large Venues	NCDHHS Interim Guidance for Retail Businesses (Spanish)	DHHS	5/22/20
Retail	Interim Guidance for Owners, Staff, and Patrons of Businesses	DHHS	5/7/20

	Spanish		
Easing Restrictions	NCDHHS Interim General Guidance for Businesses and Organizations (Spanish) NC DHHS Checklist for Businesses Spanish	DHHS	5/22/20
General Business	Know Your Ws Spanish Maximum Occupancy Spanish Stay Strong Flyer Spanish	DHHS	5/5/20
Easing Restrictions – Signage	Symptom Screening Checklist Spanish		
Easing Restrictions	CDC's Cleaning and Disinfection for Community Facilities	CDC	5/5/20
Cleaning and Disinfecting	CDC and OSHA Interim Guidance for Meat and Poultry Processing Employers and Workers	CDC/OSHA	4/27/20
Food Processors	Mitigation of Outbreaks Associated with Food Processing Plants	DPH	5/13/20
Food Processors	Guidance for Owners, Staff, and Patrons of Essential Businesses	DHHS	4/3/20
Essential Businesses	Guidance for Hotels Providing Quarantine and Isolation	DPH Epi/Env	4/1/20
Hotels	Guidance	DPH Epi	3/12/20
Mass Gathering Orgs (≥100)	Guidance	DPH Epi	3/16/20
Public-facing services (counties, courts, DSS)	Guidance from AOC	Chief Justice/AOC	3/15/20
Courts	Guidance	DPH Epi	3/16/20
Malls/Shopping Centers	Food Safety Guidance for School Meal Delivery Information: https://ehs.ncpublichealth.com/docs/covid19/FoodSafetyFlyer-032020.pdf How to Safely Prepare Boxed Meals: https://ehs.ncpublichealth.com/docs/covid19/BoxedLunchGuidance.pdf Food Safety Guidance for School Meal Delivery: https://ehs.ncpublichealth.com/docs/covid19/DeliveryMealsFinal-032020.pdf	DPH Env Epi	3/20/20
Safe Meal Preparation	COVID-19 & Food Safety FAQ re take out	NCSU Extension	3/30/20
Restaurants	NCDHHS Interim Guidance for Restaurants (Spanish) NCDHHS Guidance on Restaurants within Entertainment and Fitness Facilities and Mixed Use Facilities (Spanish)	DHHS	5/22/20 6/1/20

	NCDHHS Symptom Screening Checklist for Food Service Establishments (Spanish)		
Restaurants/Bars	EO141 Guidance for Breweries, Wineries, Bars		5/22/20
	CDC Interim Guidance for Election Polling Locations	CDC	4/28/20
Elections	NCDHHS Interim Guidance for Overnight Camp Settings (Spanish)	DHHS	5/20/20
Overnight Camps	NC DHHS Interim Guidance for Day Camps Spanish	DHHS	5/27/20 6/1/20
Day Camps			
Education	CDC Guidance	CDC	5/30/20
Higher Ed/CC	DHHS CDC Guidance DPI Memo to Superintendents  COVID-19 Communication to Su DHHS DPI Guidance to Superintendents re School-Based Emergency Child Care  3.18.20 DPI DHHS Joint Guidance to Sup Internet Service Provider Map Parent resources for supporting learning Birth-Grade 2	CDC DPI DHHS/DPI DIT DPI	5/19/20 Posted 3/18/20 3/19/20 3/19/20
K-12	Guidance for School Nutrition Personnel	DPH/DPI	3/30/20
	StrongSchoolsNC: Public Health Toolkit (K-12)	DHHS	6/8/20
	Preparing Box Lunches	DPH/DPI	4/8/20
	Delivering Box Lunches	DPH/DPI	4/8/20
	General Food Safety	DPH/DPI	4/8/20
	Regulatory Flexibility for Licensed Child Care Providers	DCDEE	3/18/20
Childcare Providers	NCDHHS Interim Guidance for Child Care Settings (Spanish)	DPH/DCDEE	6/9/20
	Door Sign for Child Care Facilities	DCDEE	3/23/20
	Emergency Child Care Provider Operations Status	DCDEE	3/23/20
	Important Updates and Action Needed for Child Care Facilities	DCDEE	3/24/10
	COVID-19 Emergency Child Care Operations and Financing Guidance	DCDEE	3/26/20
	COVID-19 Emergency Child Care Provider Application	DCDEE	3/26/20
	Parent Application for Financial Assistance for Emergency Child Care	DCDEE	4/1/20

	Guidance for Child Care Providers on Parent Application for Financial Assistance for Emergency Child Care	DCDEE	4/13/20
	Updated Joint Guidance to Superintendents	DHHS/DPI	4/2/20
	COVID-19 Child Care Payment Policies	DCDEE	4/28/20
	Webinars for Child Care Providers	DCDEE	4/7/20